Title VI Annual Reporting

Agency Name Copa Health, Inc.

Federal Fiscal Year 2026 (October 1, 2025 - September 30, 2026)

This reporting format will be used for reporting Title VI activities of subrecipients. The Annual Report is to be submitted by October 15th annually to the City of Phoenix Public Transit Department.

1) Investigations, Lawsuits, Complaints: Identify each Title VI discrimination violation(s) filed against the subrecipient. Provide a summary of each with description, date case filed, case summary, case status, and case resolution action(s).

☒ AGENCY has not had any Title VI Investigations, Lawsuits, or Complaints during.

Name and/or Case Number	Date Case Filed (Month, Day, Year)	Case Summary (include basis of complaint: ex. race, color, national origin)	Case Status/ Response	Case Resolution Action
Investigations				
Not Applicable				
Lawsuits				
Not Applicable				
Complaints				
Not Applicable				

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2.) Public Participation: List any activities during the reporting period such as Public announcements and/ or communications for meetings, hearings, service frequency changes, project notices. Include the following:

1. How were special language needs assessed?
2. What outreach efforts did you utilize to ensure that minority, low-income, and LEP populations groups were provided opportunity to participate in those outreach activities? (Examples: provided materials in other languages, met with local social service agencies, advertised on website or publication)

Copa collaborates with local agencies that serve minority, low income, and LEP populations groups. Case managers and staff solicit satisfaction survey completion (and implement subsequent feedback)

The agency provided materials at all locations, and sponsored a health fair (at a Copa location).

Copa leveraged ongoing) social media platforms to engage populations - as a conduit to connect with staff and participate in outreach activities.

3.) Transit Related Facilities: Identify if the recipient constructed a facility, such as vehicle storage facility, maintenance facility, operation center, etc. the recipient shall include a copy of the Title VI equity analysis conducted during the planning stage with regard to the location of the facility.

☒ AGENCY has not constructed any transit facility since the last Title VI update.

4.) Title VI Notice: At a minimum recipient shall disseminate this information to the public by posting a Title VI notice on the agency's website and in public areas of the agency's office(s), including the reception desk, meeting rooms, etc. and transit vehicles.

Provide a direct website link to review Civil Rights (Title VI/ADA) web compliance: ___
https//:copahealth.org - Under the 'Resources' header at the bottom of the webpage

☒ AGENCY confirms that the minimum Title VI Notice requirements have been met.

Reporting Summary submitted by:

Latrice S. Hickman, Chief Operating Officer — 10/8/2026

Name and Title — Date

Signature